

InteractX Advisory

This advisory notifies you of installation issues with upgrading to InteractX 2.0 from a previous release.

Installation and Licensing of InteractX 2.0

Please be advised that the InteractX 2.0 release requires you to upgrade your software and enable your new product license.

To successfully complete the upgrade, you will need the ability to install the new software, and to access the Internet to enable your new product license. The license enable process can be completed by using a direct Internet connection, or by using the CTC web site to enter the necessary information.

Before beginning the upgrade process review the upgrade instructions included with the product package.

If you have any questions regarding these issues, please contact CTC Technical Support.

CTC Support Forum/Contact Information

The CTC Support Forum provides a wide variety of information on CTC Products. Answers to many of your questions, application examples, updated drivers/software as well as user information are all provided free of charge.

For additional information on InteractX issues, please visit the *InteractX Known Issues* topic of the *CTC Support Forum* at www.ctcusa.com/support.

Thank you for using InteractX and choosing CTC as your preferred HMI vendor. CTC is committed to providing you with the best HMI solution in the market and working with you on resolving any issues.

If you have any questions about this advisory, please visit our CTC Support Forum at www.ctcusa.com/support, contact us by email at emn_support_ctc@parker.com, or telephone at 513-831-2340.